

# PDA's Subsidy Improvement Process

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*When additional subsidy is recovered from a reopening does that mean that the Plan Sponsor did something wrong? Absolutely not!*

## **The Medicare Database as the Source of Truth**

A primary factor limiting most Plan Sponsors' success with the RDS has been CMS membership rejections. Eligible retirees can receive CMS rejection codes if the demographic information submitted is not an exact match for the Medicare database. If the Medicare database contains an inaccurate record or if required information such as social security numbers are unavailable for certain members, the Plan Sponsor will have little recourse to correct the submission. Further complicating this problem, the most common rejection codes do not provide any detail as to what information was incorrect in the membership record. RDS website users submitting retirement lists are left with very limited options to correct these rejections with the tools and resources available to them.

## **The PDA Reopening Process**

PDA's reopening process takes an entirely new approach to the RDS by utilizing custom tools designed to combine membership, Rx claims, and medical data together to increase the value of each dataset. This approach provides benefits that couldn't be achieved when membership, claims matching and cost reporting are handled by different parties. PDA's software focuses on three areas to provide additional value:

### **Improved Membership**

PDA collects and reviews as many sources of eligibility information as possible, including census files, pension lists, and alias information gleaned from claims files. Rather than have the Plan Sponsor create the retiree lists and work with the RDS to correct legitimate members who get rejected, PDA has built custom software to store and review this information so that RDS rejections can be reversed quickly and accurately.

### **Improved Claims Matching**

PDA's review of claims and eligibility from multiple sources enables us to store every potential member alias and link it back to an approved member record. This combined review allows PDA to build a vast database of Social Security Numbers and Health Insurance Claim Numbers (HICNs) which are then used to match up all the claims for cardholder/contract groupings.

### **Improved Drug Filtering**

PDA has built a custom drug filter with the sole aim being accuracy in RDS filings. Our drug filter is reviewed and updated on a monthly basis based on advice from our clinical pharmacist and a review of the Medispan database. Additionally, PDA can use medical data to identify drugs that are either Part B or Part D drugs depending on the situation in which they are administered.